



Tax Invoice Receipt

Invoice #: 00352582
Date: 19/02/2024
Page: Page 1 of 1

BSA LIC: 1037693 PC LIC: POC 012096
ABN: 18 003 608 018
7 Technology Drive ARUNDEL QLD 4214
PO Box 949 PARADISE POINT QLD 4216
Ph: 07 5563 3003 Fax: 07 5563 3004

Bill To: Alexander Cranston
35 Dianella Court
NEW BEITH QLD 4124

Customer PID: 79136/24

Property Address: 35 Dianella Court NEW BEITH

Annual Warranty Inspection for the above property

GST Inc.

\$199.00

Subtotal:	\$180.91
GST:	\$18.09
Total Inc GST:	\$199.00
Amount Applied:	\$199.00
Balance	\$0.00

Thank you for your recent payment

TERMICIDE PEST CONTROL

PO Box 949
Paradise Point Qld 4216
Ph. 5563 3003
Fax 5563 3004



QBCC Lic: 1037693
PC Lic: POC 012096
ABN: 18 003 608 018

Mr Cranston
Lot 67 / Street No. 35 Dianella Court NEW BEITH

TERMICIDE CUSTOMER EXTENDED WARRANTY CERTIFICATE

- ** For a subterranean termite warranty to be effective it must be subject to regular warranty callouts.
- ** The Termicide 'Full Cover (treat and reinstate) Warranty' is renewed annually when our inspectors check your premises to ensure the termite barrier installed in your home is still effective and has not been compromised.
- ** Termicide must be notified of any intended additions or extensions to your home to enable us to treat the areas and include them in the warranty cover. Failure to do this will result in the warranty becoming void.
- ** Termicide must be notified immediately of any suspected termite activity and or damage. Failure to do this will result in the warranty becoming void.
- ** **WARRANTY:** Termicide will at no cost to the above stated customer treat the premises where required and reinstate any damage caused should termites breach the barrier during the warranty period as long as the annual warranty callout program is maintained.

Your home was inspected on 14/02/2024
Your next Warranty Callout is due in February 2025.
(We will send you a reminder when due)

Termicide Pest Control

BSA LIC: 1037693 PC LIC: POC 012096

ABN: 18 003 608 018

PO Box 949 Paradise Point Qld 4216

Ph: 07 5563 3003 Fax: 07 5563 3004

Email: admin@termicide.com.au Web: www.termicide.com.au

TERMIGLASS NON-TOXIC PHYSICAL TERMITE MANAGEMENT SYSTEM WARRANTY



Australian Standard 3660.1:2014 states in it's foreword:-

“The Termiglass System provided relies on a combination of partial measures to termite passage combined with perimeter inspection zones so that when termites attack, evidence of their workings is in the open where it may be detected more readily during regular inspections”

THE TERMIGLASS SYSTEM

- Termiglass is comprised of graded glass particles, the size of which has been scientifically determined to be too heavy for termites to move, too small to push through and too hard to chew. This is for all subterranean termite species south of the Tropic of Capricorn. *Mastotermes darwiniensis* classified as North of the Tropic of Capricorn.
- Termiglass is installed as a physical risk management measure into the brick veneer base of the perimeter wall cavity in conjunction with Termicide PVC strip shield and Frizbee Penetration Collars comprising to make up the Termiglass Non-Toxic Physical Termite Management System.
- Termiglass Non-Toxic Physical Termite Management System must only be installed by Termiglass accredited Installers.
- Termiglass Non-Toxic Physical Termite Management System must only be inspected by Termiglass accredited Inspectors.
- Termiglass Non-Toxic Physical Termite Management System cannot prevent termite attack and does not kill termites.
- Termiglass Non-Toxic Physical Termite Management System's sole purpose is to prevent undetected entry of termites into a building, thus forcing termites out where evidence of termite workings can be identified during regular inspections by an accredited Termiglass Inspector.

NOTES ON SPECIFIC WARRANTIES

Limitations

Both the Termiglass and Installer warranties described hereunder will be voided if the system is breached or contaminated by:-

- a) Repairs, alterations, renovations or other activities immediately adjoining the building.
- b) Land movement that affects the foundations of the building.
- c) Complete or partial penetration by tree roots or other vegetation.
- d) Inspection zone being breached by landscaping, pathways, adjoining structures or the like.
- e) Any natural occurrence including but not limited to fire, flood or storm, which might violate the integrity of the barrier.
- f) Any works undertaken by third parties impeding the integrity of the Termiglass System as installed.
- g) Failure to act on Recommendations given by Termicide Pest Control.
- h) Warranty inspections NOT undertaken by a Termiglass accredited inspector.
- i) The Owner/s failure to provide true and correct information to Termicide Pest Control, or any instance wherein the Owner participates in misleading, deceptive or fraudulent conduct in connection with this Warranty.

WARRANTY COVER

Termiglass

1. The Termiglass warranty covers complete reinstatement of structural timber members of the building, together with timber skirting boards, timber flooring, timber doors and windows, timber weatherboard cladding and materials removed to gain access to the damaged area.
2. The warranty only covers installations by accredited installers using only genuine Termiglass products in the total installation.

INSTALLATION

The installer warrants to the owner that:-

1. Only approved Termiglass products have been used in the system.
2. Installation has been carried out by Termicide Pest Control accredited installers.
3. Installation has been carried out in accordance with the Termicide Installation Manual Version 1.0 dated 01/04/2009.
4. The complete installation work is to best industry practice.

If a claim is made under this warranty and termite damage is the result of the installer's workmanship, the products will be made good at the installer's cost.

CONDITIONS OF WARRANTY

1. The Warrantor agrees and acknowledges that the Owner is entitled to all rights and remedies in respect of the products and services which the Owner has under the *Trade Practices Act* and similar State and Territory laws which cannot be lawfully excluded, restricted or modified. This warranty does not purport to and does not have the effect of excluding, restricting or modifying the exercise of any such right or remedy or the liability of the Warrantor in respect of any such right or remedy.

2. The Owner has no other rights or remedies in respect of products or services other than those rights or remedies expressed in this warranty document.
3. All other warranties, guarantees and conditions not referred to in this warranty document are excluded to the fullest extent permitted by law.
4. The Owner of the building must ensure that the warranty inspection is carried out by a licensed and accredited Termiglass inspector not exceeding twelve month intervals. Termicide acknowledges the first year of the warranty from the date of installation.
5. The Owner acknowledges that the warranty is conditional upon a Termiglass treatment certificate being issued by the installer to the Owner at time of installation.
6. The Owner agrees to inform Termicide immediately when damage or termite activity is discovered. Failure to contact Termicide immediately will result in the warranty becoming void.
7. The Owner agrees to inform future owners of the property of the existence of this warranty and its inclusions and conditions.
8. The Owner under the warranty is limited to any one of the following conditions as determined by the Warrantor at its sole discretion.

For Services Provided:-

1. To supply the service again.
2. Payment to supply the service again.

OTHER EXCLUSIONS

Together with all above occurrences that may void the warranty, the Termiglass warranty does not cover:-

1. Damage to furniture, fittings, carpet and clothing.
2. Termite entry other than demonstrably through the Termiglass barrier.
3. Damage to the Termiglass barrier by third parties.
4. Cost of temporary accommodation.
5. Economic losses such as loss of rent etc.
6. Consequential loss or damage.
7. Failure by third parties to comply with warranty conditions.
8. Allowing rubbish, timber or mulch material to cover the termite barrier and visual inspection zone at ground level.

SUGGESTIONS FOR THE MAINTENANCE OF YOUR TERMIGLASS NON-TOXIC PHYSICAL TERMITE MANAGEMENT SYSTEM

1. Ensure all garden beds and paths are at least 75mm below the level of the Termiglass Non-Toxic Physical Termite Management System
2. Ensure attachments to the building such as downpipes and service pipes have a nominal gap (25mm) to allow clear and uninterrupted visual inspection across the visual inspection zone.
3. Do not plant vigorous growing trees or shrubs close to your house.
4. Do not leave building materials or plant waste leaning against the building.

HOW TO CLAIM ON YOUR WARRANTY (Failure to adhere to the following points will result in the warranty becoming void)

1. Contact Termicide directly on (07) 5563 3003, immediately when damage or termite activity is discovered. Failure to contact Termicide immediately will result in the warranty becoming void.
2. Do not remove termite tracks or nests.
3. Do not attempt to spray or make repairs yourself.

TERMIGLASS WARRANTY

Subject to all qualifications and conditions stated above, Termiglass Pty Ltd, warrants to the Owner for the period of 12 years that the product will remain free from subterranean termite penetration that is a result of defective product.

When a valid claim is established under this warranty Termiglass will re-establish the damaged area to a condition consistent to the remainder of the property.